

Lead with Chubb

Expertise:

PRS has knowledge and expertise to properly service successful clients



Chubb was the first company to specialize in insuring successful individuals and their families more than **30 years ago**.

Claims:

industry-leading claims payment reputation, long-standing culture handling claims with empathy, fairness and speed.

96.5% "High Satisfaction" handling rate*

700+ in-house claims professionals across North America



2017 CAT period, our Claims call centers maintained average **3** second answer speed on approx. **62,000** calls.

Client Service:

Chubb PRS is always looking for ways to do more for both our clients and distribution partners.

Client Services, Billing Services and CCC

all scored above **4.8 out of 5** in a 2017 Chubb satisfaction survey.



1 million annual service touch points include over 200,000 emails and 700,000 transactions



New agency, client and family office portals launched in 2017

Financial Strength:

Chubb's financial strength is second to none.



A++ A.M. Best (the highest available)
AA Fitch
AA Standard & Poor's
Aa3 Moody's

Corporate Capacity:

With our global footprint, Chubb can provide solutions almost anywhere a client has assets or exposures.



Offices in **54 countries** and affiliate networks in many other regions

\$37 billion of gross premiums written



\$167 billion in total assets**

Risk Services Expertise:

PRS has a network of experienced in-house consultants to help predict and prevent losses and accurately value client assets.



150+ Risk Management professionals in North America, all equipped with Thermographic devices



14 Collections Specialists with broad fine art, jewelry, antiques, collectibles and collector car expertise

Specialized Resources:

PRS is always looking to do more by partnering to help prevent losses and limit disruptions



- [Identity theft and cyber security](#) (CyberScout®)
- [Wildfire defense](#) (Wildfire Defense Systems®)
- [Hurricane property assistance](#) (Chubb Property Manager)
- [Water damage mitigation](#) (Sentinel Leak Defense System®)
- [Signature Services](#)
- [Trusted vendor referrals](#) (Preferred Service Provider Network)

Scalable Solutions:

PRS can adapt to evolving needs with both standard and customized solutions. We are always looking for ways to say **YES**



- [Equipment Breakdown](#)
- [Small Commercial](#)
- [Farm & Ranch](#)
- [Not-for-Profit D & O](#)
- [Workers Compensation](#)
- [Aviation](#)
- [Kidnap & Ransom](#)
- [Family Office Resources](#)
- [Global Solutions](#)
- [Excess & Surplus Lines](#)

*Results according to 4Q 2017 Chubb Claim Survey
**2017 year-end data