Lead with Chubb

Expertise:

PRS has knowledge and expertise to properly service successful clients



Chubb was the first company to specialize in insuring successful individuals and their families more than $30\ \text{years}$ ago.

Claims:

industry-leading claims payment reputation, long-standing culture handling claims with empathy, fairness and speed.

96.5% "High Satisfaction" handling rate*

700+ in-house claims professionals across North America



2017 CAT period,

our Claims call centers maintained average $3\ {\rm second}\ {\rm answer}\ {\rm speed}\ {\rm on}\ {\rm approx}.\ 62,\!000\ {\rm calls}.$

Client Service:

Chubb PRS is always looking for ways to do more for both our clients and distribution partners.

Client Services,
Billing Services and CCC
all scored above 4.8 out of 5
in a 2017 Chubb
satisfaction survey.



New agency, client and family office portals launched in 2017

Financial Strength:

Chubb's financial strength is second to none.



A++ A.M. Best (the highest available)
AA Fitch
AA Standard & Poor's
Aa3 Moody's

Corporate Capacity:

With our global footprint, Chubb can provide solutions almost anywhere a client has assets or exposures.



Offices in 54 countries

and affiliate networks in many other regions

\$37 billion of gross premiums written



\$167 billion in total assets**

Risk Services Expertise:

PRS has a network of experienced in-house consultants to help predict and prevent losses and accurately value client assets.



150+ Risk Management professionals in North America, all equipped with Thermographic devices



14 Collections Specialists with broad fine art, jewelry, antiques, collectibles and collector car expertise

Specialized Resources:

PRS is always looking to do more by partnering to help prevent losses and limit disruptions



<u>Identity theft and cyber security</u> (CyberScout ®) <u>Wildfire defense</u> (Wildfire Defense Systems ®)

<u>Hurricane property assistance</u> (Chubb Property Manager)

Water damage mitigation (Sentinel Leak Defense System®)

Signature Service

<u>Trusted vendor referrals</u> (Preferred Service Provider Network)

Scalable Solutions:

PRS can adapt to evolving needs with both standard and customized solutions. We are always looking for ways to say **YES**



Equipment Breakdown Small Commercial Farm & Ranch Not-for-Profit D & O Workers Compensation Aviation
Kidnap & Ransom
Family Office Resources
Global Solutions
Excess & Surplus Lines

*Results according to 4Q 2017 Chubb Claim Survey

**2017 year-end data

Chubb. Insured.[™]

Chubb is the marketing name used to refer to subsidiaries of Chubb Limited providing insurance and related services. For a list of these subsidiaries, please visit our website at www.chubb.com. Insurance provided by U.S. based Chubb underwriting companies. All products may not be available in all states. Coverage is subject to the language of the policies as actually issued. Surplus lines insurance sold only through licensed surplus lines producers. The selection of a particular Preferred Service Provider is the independent choice of the policyholder. Neither Chubb nor its employees or agents make any warranties or assume any liability for the performance of the Preferred Service Provider, including any goods or services received. Chubb Personal Risk Services, P.O. Box 1600, Whitehouse Station, NJ 08889-1600